



U.S. Department of State Passport Services

IMPORTANT NOTICE TO PASSPORT ACCEPTANCE AGENTS October 12, 2021

Updated Processing Times – Effective October 8, 2021

Our new processing times, effective October 8, 2021, are below.

Routine Service

Up to 14 weeks, from the day an application is submitted to the day a new passport is received.

Expedited Service

Up to 10 weeks, from the day an application is submitted to the day a new passport is received.
Expedited service costs an additional \$60.

These door-to-door timeframes include both our processing times and mailing times on the front and back end.

For customers who want their passport in less than 14 weeks, acceptance agents should recommend expedited service at the time of application.

Please make sure that all acceptance agents are aware of the new processing times and that your facility's passport materials and website are updated, if applicable. We have attached an information graphic that you are free to use at your facility.

Please contact your Regional Customer Service Manager(s) if you have additional questions.